



Owner's manual

Free 5 year guarantee  
Register your guarantee at  
[www.dysonairblade.com](http://www.dysonairblade.com)

dyson

# THANK YOU FOR CHOOSING TO BUY A DYSON AIRBLADE TAP HAND DRYER

## DYSON CUSTOMER CARE

Your hand dryer is covered for 5 years from the date of purchase, subject to the terms of the limited guarantee.

Register your guarantee now at [www.dysonairblade.com](http://www.dysonairblade.com)

If you have any questions about your hand dryer, call the Dyson Helpline with your serial number and details of where and when you bought the unit.

Note your serial number here for future reference.

Your serial number can be found on the bottom right hand corner of the backplate of the hand dryer. It is also on the large information sticker which can be found around the tap when the unit is unpacked.



This illustration is for example purposes only.

## WARNING

A comprehensive installation guide is enclosed with the hand dryer packaging. This contains detailed information on the correct installation of the appliance, which **MUST** be adhered to completely, including routing of electrical cables. Damage caused by incorrect installation is not covered by your guarantee. Installation and servicing **MUST** be by a qualified electrician and plumber.

The instructions in this manual and the installation guide must be followed completely, as failure to do so may result in incorrect operation, damage to property and/or personal injury. It is recommended that an isolation valve is fitted with this product during installation.

Dyson will not be held liable for any damage to property or personal injury, **or any loss of business or revenue**, if you, your staff, your installer or service engineers have not followed the instructions given in this manual and the installation guide.

## IMPORTANT SAFETY INSTRUCTIONS

**BEFORE INSTALLING OR USING THIS UNIT READ ALL INSTRUCTIONS AND CAUTIONARY MARKINGS IN THIS MANUAL AND THE INSTALLATION GUIDE**

### WARNING

**TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:**

1. This unit is not intended for use by persons (including children) with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the unit by a person responsible for their safety.
2. Do not allow the hand dryer to be used for any purpose other than washing and drying hands. Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.
3. Before servicing, switch the power off at the service panel. Ensure the switch is locked to prevent the power from being switched on accidentally. If the means of switching off the power cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
4. Children should be supervised to ensure that they do not play with the unit.
5. Do not use any jetwash equipment for cleaning on or near this unit.

### CAUTION

Your hand dryer should be located indoors. Operating temperature range 0°C (32°F) to 40°C (104°F). To reduce the risk of fire or electric shock, do not expose the internal mechanisms/components of this unit to moisture.

## READ AND SAVE THESE INSTRUCTIONS

# LOOKING AFTER YOUR HAND DRYER

## WARNING

This product is not to be used in sinks where a plug is fitted. Before engaging the water flow ensure that the plughole is clear of any obstructions and that water can drain freely.

## HOW TO USE

1. Place your hands beneath the centre of the tap and it will start the water flow automatically for as long as the hands remain in place.
2. Place your hands to either side of the centre tap to activate the hand dryer, creating sheets of air to scrape water from your hands.
3. Move your hands backwards and forwards slowly through the air, turning them over so both back and front are exposed to the airflow.

## TROUBLESHOOTING GUIDE

Problem	Action
The hand dryer fails to start.	Check fuse/circuit breaker is working and that the power and water supply are connected. Ensure the cleaning cap is removed and that the sensors are clean and unobstructed. Turn the machine on and off.
The hand dryer is turning on and off erratically.	Ensure sensors are clean. Check that the sensor cable from the tap is securely connected.
The hand dryer sometimes cuts out when in use but resumes operation after a period of time.	Check the air inlet is clean and free of dust. If the air inlet is dusty simply remove dust. Ensure that the air inlet is free from obstructions and has sufficient clearance (see installation instructions).
The dry time of the hand dryer has increased. The air flow from the hand dryer is running hotter than usual.	Inspect the inlet grill for dust and remove. Inspect filter and change if required. Ensure that the hose is securely attached to the base of the tap and no leaks are present.
Air is continuously running from the hand dryer.	Ensure sensors are clean and free from any obstructions

Problem	Action
There is no air coming from the hand dryer.	Check fuse/circuit breaker is working and that the power is connected. Ensure that the air hose is securely attached to the base of the tap and no leaks are present. Check that the sensor cable from the tap is securely connected.

## TAP

Problem	Action
Water is continuously coming from the tap.	Ensure sensors are clean and free from any obstructions.
There is no water coming from the tap.	Ensure that the power and water supplies are turned on and that the isolation valve is open. Ensure that the aerator is free from debris, remove and clean / replace if necessary.
The water coming from the tap is overly hot or cold.	Contact the Dyson Helpline.

If you have any further questions please contact the Dyson Helpline.

## CLEANING

The hand dryer should be cleaned daily.

Follow these 2 simple steps to ensure the unit performs to its best and remains hygienic. Using the wrong cleaning method or product may invalidate your guarantee.

1. Fit the cleaning cap, and wipe all surfaces with a soft cloth and non-abrasive cleaner.
2. Clean the air inlets on the base of the motor bucket REGULARLY.

## GENERAL ADVICE

All cleaning chemicals should be used exactly as indicated by the manufacturer's instructions (including appropriate dilution).

If a cleaning product is left on the machine for too long, a film will form.

Any chemicals intended for use should first be tested on an inconspicuous area to confirm suitability.

Aside from cleaning chemicals, care should be taken to avoid any harmful fluids from coming into contact with the product, in particular oils and alcohol-based products.

Ensure that the plughole in your sink is free from blockages and that the water can drain freely.

## CHEMICAL GUIDELINES

Many professional cleaning chemicals can be used. The following are some that are harmful to the machine and should not be used. **Use of these will invalidate your warranty.**

### Do not use:

Alcohol-acid mixes

Alcohol

Solvent /oil-based products

Quaternary ammonium

Alkali-bleach mixes

Foaming ingredients

Bleach or abrasive cleaners

**Do not pressure wash**

## WATER GUIDELINES

This hand dryer has an IP35 certification.

Use of pressure washers can force water inside the casing.

**Water damage caused by incorrect cleaning will invalidate your guarantee.**

## SOLENOID REPLACEMENT GUIDELINES

It may be necessary to replace the solenoid on your hand dryer. If you suspect this is the case, please contact the Dyson Helpline.

When replacing the solenoid, the hand dryer must be disconnected from the mains electricity and water supply. Failure to do so could lead to serious injury and/or damage to property.

## FILTER MAINTENANCE

Regularly check the air inlet to ensure that it is free from dust and debris. Simply wiping the inlet with a soft cloth should be sufficient to remove dust and debris.

If the air inlet gets clogged, further cleaning or a filter change might be required.

If required for high usage environments, a Dyson filter change kit provides everything needed to change your unit's HEPA filter on site. Contact the Dyson Helpline on the number on the back cover of this manual for more information.

Filter cleaning or replacement for your hand dryer can be carried out by carefully following the instructions given in the filter change kit. If in any doubt, consult a qualified electrician or contact the Dyson Helpline for support.

## DISPOSAL INFORMATION

Dyson products are made from high grade recyclable materials. Please dispose of this product responsibly and recycle where possible.

## PLEASE REGISTER AS A DYSON AIRBLADE TAP HAND DRYER OWNER

To help us ensure you receive prompt and efficient service, please register your unit at [www.dysonairblade.com](http://www.dysonairblade.com)

This will register your guarantee, confirm ownership of your Dyson unit in the event of an insurance loss, and enable us to contact you if necessary.

You will need your serial number, which can be found on the bottom right hand corner of the backplate of the hand dryer, on the registration sheet in the box or on the large information sticker which can be found around the tap when the unit is unpacked.

Please ensure all instructions and guidance in this operating manual and the installation guide are adhered to or your guarantee may be invalidated.

## YOUR GUARANTEE

### Terms and Conditions of the Dyson 5 year guarantee.

If you have registered your unit online, your guarantee will start from the date of purchase. Please retain your proof of purchase. If you do not have your proof of purchase, your guarantee will start 90 days after the date of manufacture, according to Dyson's records.

Where this unit is sold within the EU, this guarantee will only be valid (i) if the unit is installed and used in the country in which it was sold or (ii), if the unit is installed and used in Austria, Belgium, France, Germany, Ireland, Italy, Netherlands, Spain or the United Kingdom and the same model as this unit is sold at the same voltage rating in the relevant country.

Where this unit is sold outside of the EU, this guarantee will only be valid if the unit is used in the country in which it was sold.

## WHAT IS COVERED

### 5 YEAR GUARANTEE

All factory parts of your hand dryer are guaranteed against original defects, material and workmanship when used in accordance with the owner's manual and installation guide for a period of 5 years from the start of your guarantee. Please call the Dyson helpline for more information.

In instances where electrical failures occur, during the guarantee period, Dyson will carry out the repair with no labour charge.

The replacement of the tap, motorbucket assembly, filter and solenoid are not covered for labour. If these parts fail replacement parts will be provided to be fitted on site by the customer. Please contact the Dyson Helpline if any further information is required.

- Any parts which are returned and replaced by Dyson will become the property of Dyson.
- The replacement of any part of your Dyson unit under guarantee will not extend the period of guarantee.
- The guarantee provides benefits which are additional to and do not affect any statutory rights you may have as a consumer.

## WHAT IS NOT COVERED

Dyson does not guarantee the repair or replacement of a product as a result of:

- Accidental damage, faults caused by negligent use or care, unintentional or deliberate misuse, neglect, vandalism, careless operation or handling of the unit which is not in accordance with the Dyson Operating Manual.
- Use of parts not assembled or installed in accordance with the instructions of Dyson.
- Use of parts and accessories which are not genuine Dyson components.
- Faulty installation, or installation that does not precisely follow the installation instructions supplied by Dyson (except where installed by Dyson).
- Repairs or alterations carried out other than in accordance with instructions by Dyson.
- Damage from external sources such as transit, weather, electrical outages or power surges.
- Normal wear and tear (e.g. fuse, etc.).
- Damage caused by cleaning which is not in line with the instructions in this manual: for example, cleaning with chemicals or products listed as harmful to the unit.

- Damage caused by water ingress due to cleaning or treatment prohibited in this manual.
- Any electrical, flooding or structural damage, or any loss of business or revenue as a result of product failure.

If you are in any doubt as to what is covered by your guarantee, please contact Dyson (details on the back cover).

## ABOUT YOUR PRIVACY

- Your information will be held by Dyson Limited and its agents for promotional, marketing and servicing purposes.
- If your details change, if you change your mind about any of your marketing preferences or if you have any queries about how we use your information, please contact Dyson Limited.
- For more information on how we protect your privacy, please see our privacy policy on the Dyson website.







## Dyson Customer Care Helpline

UK 0800 345 7788

ROI 01 401 8300

AU 1800 426 337

NZ 0800 397 667

SG 7000 435 7546



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